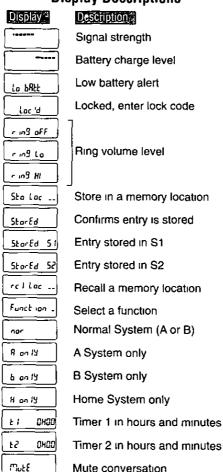
Operating Instructions Panasonic[®] EB-H63/EB-H64 Series Personal Cellular Phone Panasonic 0123456789 PWR SND FN 1 az 3DE 4 GHI 6MNO 5JKL 9 WXY 7PRS 8 TUV OOPR * # FCN CLR MUTE 52 Before operating this set, please read these instructions completely. Charge battery before operation.

EB-H63/EB-H64 Series Display Descriptions



Before Using Your Phone ...

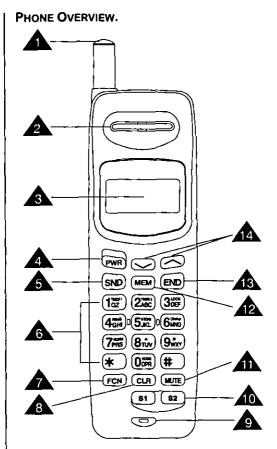


Completely charge the battery before using your phone. Refer to *Battery Charging*, pages 6-7.

CONTENTS:

Before Using Your Phone
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2 |



Retractable antenna



Earpiece



Display



Power key



Send key: Initiate calls; access carrier services (call waiting...)



Keypad: Enter digits/characters; select functions



Function key: Access functions



8 Clear key: Erase entries: exit functions



Mouthpiece



S1, S2 keys: One-touch dialing keys



Mute key: Disable the mouthpiece during a call



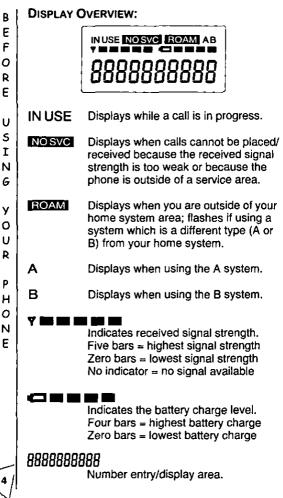
Memory key: Recall memory locations; edit and store functions

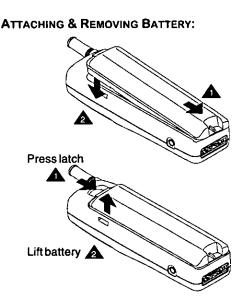


End key: End calls



Volume and scrolling keys





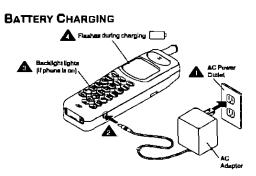
BATTERY CHARGE LEVEL:

- 1. The battery charge level displays constantly.
- 2. When the battery charge level is low, Lo bill displays and the phone beeps.



3. Recharge the battery or replace it with a fully charged battery.

В



Approximate Charging Times

500 mAh Nickel-Metal Hydride (NiMH) Battery

1½ to two (2) hours

700 mAh Nickel-Cadmium (NiCd) Battery

1½ to two (2) hours

1250 mAh NiMH Battery

Three (3) to four (4) hours

Notes

- Recharge battenes in a well-ventilated area between 41°F (5°C) and 104°F (40°C)
- Do not recharge battery until <u>i</u> <u>b</u> <u>b</u><u>l</u><u>i</u><u>i</u><u>i</u> displays and the phone beeps Fully charge the battery for the recommended charging time and/or until the battery indicator stops flashing. If you partially charge the battery (i.e., five to 50 minutes), the battery charge indicator may briefly indicate a full charge even though the battery is not completely charged. Once the battery is fully charged unplug the AC Charging Adaptor from the phone, then unplug the AC Charging Adaptor from the outlet.

- You may use the phone during charging, but the charging time will be longer. If the phone is on during charging, the backlight remains lighted.
- During charging, it is normal for the AC Charging Adaptor and battery to become warm.

BATTERY SPECIFICATIONS:

Battery Type	Approximate Battery Duration
500 mAh NiMH	60 minutes talk time OR 10 hours standby time [†]
700 mAh NiCd	90 minutes talk time OR 13 hours standby time [†]
1250 mÁh NiMH	150 minutes talk time OR 22 hours standby time [†]

† Based on a fully charged battery at room temperature.

TECHNICAL SPECIFICATIONS.

Phone

Phone dimensions with

-	500 mAh battery	55 x 17 x 12" 140 x 43 x 30 mm
-	700 mAh ballery	5 5 x 1 7 x 1 5" 140 x 43 x 38 mm
•	1250 mAh battery	5 5 x 1 7 x 1 5" 140 x 43 x 38 mm

۲.

Phone weight with

- 500 mAh battery 5 1 pz (145 g)
- 700 mAh battery 6 6 oz (188 g)
- 1250 mAh baitery 7 3 cz (207 g)

Battery

Voltage 4.8 VDC

Adaptor Jack Input Voltage

- 7 VDC

AC Charging Adaptor (EB-CA10 specified)

- Input 120 VAC, 60 Hz, 10 W
- Oulput 7 VDC, 600 mA
- Consumes 4.5 walts when connected to 120V outlet even when not connected to phone

Using Your Phone
r On/Off:
ach a charged battery.
ess (PWA).
Wake-up tone sounds; all indicators, phone number, and backlight light briefly; battery charge level displays.
Signal strength indicator and battery charge level display when phone is ready for operation.
If signal strength is too weak, the INDISVG indicator displays.
Backlighting goes out approximately ten (10) seconds after phone is turned on. If locked, the display shows <i>L oc 'd</i> . o turn off, press <i>m</i> .

9

- Attach a charge 1.
- Press (PMP). 2.

POWER ON/OFF:

- Wake-up ton • number, and charge level
- y. Signal streng . display when



If signal stren ٠ indicator disi



- Backlighting seconds after
- If locked, the
- To turn off, pre 3.

MAKING A CALL

- Fully extend antenna, turn on phone and verify signal strength is sufficient
- 2 Enter number (up to 20 digits)



- Press ab briefly to erase a digit, or press and hold to erase the entire entry
- To view entries longer than ten (10) digits, press
 (ea), then press and hold
 (ea) The additional digits display until
 (ea) is released

3 Press 🗪 to place the call



During a call, you may

- View the call length by pressing (E) (2)
 The timer shows call length in minutes (Once you end the call, the timer returns to its standard resettable call timer function as described in *Timer 2*, page 17)
- Disable mouthpiece by pressing an international straight for the second strain straight for the second straight for the second straight f
- Press I or I to adjust earpiece volume
- Press so to send a flash signal (call waiting)

10/

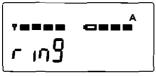
•	Send DTMF tones by pressing keys Or, recall a number from memory, then press (FCN) (SND)	U 5
•	Use the phone as a scratch pad to enter a number	IN
4 Pri	ess 回 to end the call	G
•	If you entered a scratch pad number, it displays Press (and to call the number or save it as described in Storing Numbers , page 13	У О
LAST	NUMBER REDIAL	U
display (To rev	isplay is clear, press co to automatically y and dial the last phone number sent view the last number dialed before initiating II, press co co co co)	P H O
UNSU	CCESSFUL CALLS.	N
lf your warnin	call cannot be completed, you will hear a ng lone	E
Sic be	aed Call Warning Tone w busy lone sounds when your call drops cause of low signal strength or if a caller hangs up s phone	
	ler Tone	
	st busy lone sounds when the cellular system is busy to complete the call	
Ra	ept Tone pid high/low tone sounds when the cellular stem rejects your call	

-

5 I V 5 Y כ J R P н כ V E

ANSWERING A CALL

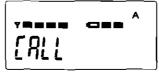
- 1 Press 🗺 to turn on the phone
- 2 When a call is received, the phone rings, r in g displays, and the display and backlight flash



- To adjust or mule ring volume, refer to Volume, page 16
- 3 Fully extend antenna
- 4 Press any key to answer (except RMR, RND, or) The IN USE indicator lights
- 5 Press 💿 to end the call

Notes

- If the phone is locked, unlock it before answering the call. Refer to *Lock/Unlock*, page 18
- If you do not answer a call, [ALL displays to alert you that an unanswered call occurred





STORING NUMBERS:

3

You may store up to 21 phone numbers in memory The memory locations are 01 to 19, S1 and S2 Locations S1 and S2 are one-touch dialing locations which should be used to store your most-frequently dialed numbers

1 Enter number (up to 20 digits)



2 Press 📼 📟



3 Enter the two-digit memory location () () to () or () or ()

For example, if you store a number in memory location 14

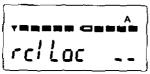


USING YOUR PHONE



REVIEWING A NUMBER:

- - The display prompts you to enter a memory location.



- 2. Enter desired location (058) 187 to 187 946), (1) or (12)).
 - After a few seconds, the stored number displays.

MEMORY SCROLL:

- 1. Press 📖.
 - The display prompts you to enter a memory location.



- 2. Enter desired location (🕮 🖼 to 🗊 🦦 , ()).
 - After a few seconds, the stored number displays.
- Press O or o to scroll through additional memory locations.

DIALING FROM MEMORY

You have three (3) methods of dialing numbers which you have stored in memory

One Touch Dialing

Press 🐽 or 📼

 The phone number is automatically recalled and dialed for you

Super Speed Dialing

- 1 Enter a one- or two-digit memory location
 - The entered memory location displays
- 2 Press 🔊 to dial
 - If there is a number stored in the selected location, the stored number displays
 - If there is no number stored in the selected location, the digit on the display is dialed

Speed Dialing

- 1 Press 📼
- 2 Enter a two-digit memory location
 - The number stored in the location displays.
- 3 Press 🔊 to dial

VOLUME:

Ring Volume

Press 💬 or 🗇 during ringing

OR

When the phone is not in use press (\mathbb{R}) ($\mathbb{R})$, then \bigcirc or \bigcirc to adjust Ring volume can be set to high, low or off (if you turn off ring volume, a flashing display and r_{10} ? message alert you of incoming calls)

Wake-Up Tone Volume

The ring volume level setting determines the wake-up tone volume

- Ring Volume Off = Wake-Up Tone Off
- Ring Volume Low = Wake-Up Tone On
- Ring Volume High = Wake-Up Tone On

Earpiece Volume

During a call, press 💬 or 🗇

Keytone Volume

Press 💬 or 🗇 when the phone is not in use. **OR**

To turn all the keytones, press 🗪 🚍

- Press or to select between Lonf-off and Lonf-on When the desired setting displays, press en
- To transmit DTMF tones during a call when <u>tonE-oFF</u> is set, enter the desired digits and press (res) (set)

Additional Features

Your phone has two limers Timer 1 counts the total talk time for the life of the phone and is not resettable. Timer 2 counts the talk time since the timer was last reset

Timer 1

- 1 Press 📼 🖬
 - The total call activity for the phone displays (in hours and minutes) For example



Timer 2

- 1 Press FCN 22
 - The total talk time since the timer was last reset displays (in hours in minutes). For example



2 Press b reset the timer

Note

If you access Timer 2 during a call, the call length displays Refer to **Making A Call**, page 10

LOCK/UNLOCK

You may lock your phone to prevent unauthorized use When locked, calls cannot be placed (except to 911) or received

 911 is the presel emergency number if you want a different emergency number, have your cellular dealer program the desired emergency number

The phone's preset lock code is the last four (4) digits of your cellular phone number if you want a different code, have your cellular dealer reprogram the phone with a new two, three, or four digit code

- 1 Press 📼 🗺
 - The display prompts you to enter your lock code



2 Enter your lock code

3 Once locked, the display shows



4 To unlock the phone, repeat steps 1 and 2

Own Phone Number:

Press Re E Your area code and phone number will display until you press any other key

SELECTING A CARRIER

When you sign-up for cellular service, service is provided by either an A (non-wireline) or B (wireline) cellular service carrier Your cellular service provider is referred to as your "home system" An A or B displays to indicate the carrier which is providing your cellular service

You may program your phone to access cellular service in one of four different ways

Normal

Your phone tries to complete calls using your home system if your phone cannot access your home system (i.e., you are out of range), your phone tries to complete calls using an available system (roam)

1 Press 🗪 🚛

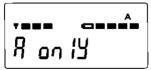


2 Press en to save your selection

A System Only

Your phone uses only the A system

1 Press For Bring



- 2 Press 📼 to save your selection
 - If you set \$\mathbf{n}\$ on \$\mathbf{Y}\$ and your home system is
 B, you will not be able to place or receive calls using your home system

8 System Only

1

Your phone uses only the B system





2 Press 💷 to save your selection

If you set b on 19 and your home system is
 A, you will not be able to place or receive calls using your home system

Home System Only

Your phone uses only your home system (Your home system lights as the A or B indicator)

1 Press 📼 🗔



- 2 Press 👜 to save your selection
 - If you set # on #9, you cannot place/receive calls outside of your home system

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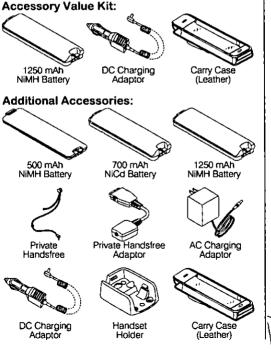
Standard Kit & Accessories

STANDARD KIT:

A standard kit includes the phone, a battery and an AC charging adaptor.

ACCESSORIES:

To order accessories, refer to the following page.



ACCESSORY ORDERING

These accessory kits and parts are shown on the previous page. To order, visit your Panasonic dealer or call Panasonic at 1-800-332-5368

- If you are calling to place an order, please have the accessory number and your credit card number ready
- Accessory information is subject to change without notice

Accessory Value Kit	EB-SA60Z ¹ EB-SA60E ²
AC Charging Adaptor	EB-CA10 ¹
Battery, 500 mAh NiMH	EB-BS60 ¹ EB-BS60E ²
Battery, 700 mAh NiCd	EB-BM60 ¹ EB-BM60E ²
Battery, 1250 mAh NiMH	EB-BL60 ¹ EB-BL60E ²
Carry Case (Leather)	EB-YK60
DC Charging Adaptor	EB-CD10
Handset Holder	EB-KA60
Private Handsfree	EB-M70005
Privale Handsfree Adaptor	EB-DA60

¹ Order for use ONLY in USA, Canada, or Mexico

² Order for use in all countries EXCEPT in USA, Canada, or Mexico

Service Information

CLEANING

Clean your phone with a damp cloth Do not use petroleum based chemicals

TROUBLESHOOTING



Before calling for service, try these troubleshooting tips

If your phone does not turn on

- Fully charge the battery
- When using the AC or DC Charging Adaptors, attach a battery
- If the Nosve indicator displays
 - Fully extend the antennal
 - Try "Normal" carner system selection (refer to Selecting A Carrier, pages 19-20)
- If Loc 'd displays
 - The phone is locked and will not be able to place calls except to the preset emergency number. To unlock, refer to *Lock/Unlock*, page 18

If oFFion followed by a three-digit code displays

Turn the phone off and then on again. If the message reappears, contact your dealer

If the EOM indicator displays in your home area

 Try "Home System Only" carrier system selection (refer to *Selecting A Carrier*, pages 19-20) If the **EQAM** indicator remains on, contact your dealer or service provider If you hear a fast busy tone when making a call

- Your call cannot be accepted because the cellular system is busy
- Verify the signal strength is sufficient
- Move to an area with better reception (signal strength) and try your call again

If you hear a rapid high/low lone when making a call

- Your call was rejected by the cellular system because the number you were calling was invalid, the NOSVE indicator was on, etc. End your call and try again
- If authentication is offered in your service area, your phone may need an authentication code before it is able to operate. Contact your cellular service provider for more information.

If you can make but not receive calls while roaming

> Contact your carrier or the local cellular carrier about reaming information and forwarding your calls

If any other problems occur, try removing, then replacing the battery

ADDITIONAL HELP

Call Panasonic's Customer Satisfaction Center at 201-348-9090

If your cellular phone is malfunctioning, call Panasonic at 1-800-545-2672 to locate the nearest Panasonic Servicenter or Authorized Independent Servicer

Precautions

IMPORTANT READ THIS INFORMATION BEFORE USING YOUR HANDHELD PORTABLE CELLULAR TELEPHONE

For the safe and efficient operation of your phone, observe these guidelines

Your cellular telephone is a radio transmitter and receiver When it is ON, it receives and also sends out radio frequency (RF) energy. The phone operates in the frequency range of 824 MHZ to 894 MHZ and employs commonly used frequency modulation (FM) techniques When you use your phone, the cellular system handling your call controls the power level at which your phone transmits. The power level can range from 0.006 of a watt to 0.6 of a watt

Exposure to Radio Frequency Energy

In 1991, the Institute of Electrical and Electronics Engineers (IEEE), and in 1992 the American National Standards Institute (ANSI) updated the 1982 ANSI Standard for safety levels with respect to human exposure to RF energy Over 120 scientists, engineers and physicians from universities, government health agencies, and industry, after reviewing the available body of research, developed this updated Standard In March, 1933, the U S Federal Communications Commission (FCC) proposed the adoption of this updated Standard

The design of your phone compiles with this updated

Standard Of course, if you want to limit RF exposure even further than the updated ANSI Standard, you may choose to control the duration of your calls and operate your phone in the most power efficient manner

Efficient Phone Operation

For your phone to operate at the lowest power level, consistent with satisfactory call quality, please observe the following guidelines

 If your phone has an extendable antenna, extend it fully Some models allow you to place a call with the antenna retracted However, your phone operates more efficiently with the antenna fully extended

- Hold the phone as you would any other telephone. While speaking directly into the mouthpiece, position the antenna up and over your shoulder.
- Do not hold the antenna when the phone is "IN USE" Holding the antenna affects call quality and may cause the phone to operate at a higher power level than needed

Antenna Care & Replacement.

Do not use the phone with a damaged antennal if a damaged antenna comes into contact with the skin, a minor burn may result. Replace a damaged antenna immediately Consult your manual to see if you may change the antenna yourself if so, use only a manufacturer-approved antenna Otherwise, take your phone to a qualified service center for repair

Use only the supplied or approved antenna Non-approved antennas, modifications, or attachments could impair call quality, damage the phone, and violate FCC regulations

Driving

Check the laws and regulations on the use of cellular telephones in the areas where you drive. Always obey them Also, when using your phone while driving, please

- give full attention to driving
- use handsfree operation if available, and
- pull off the road and park before making or answering a call if driving conditions so require

Electronic Devices

Most modern electronic equipment is shielded from RF energy However, RF energy from cellular telephones may affect inadequately shielded electronic equipment

RF energy may affect improperly installed or inadequately shielded electronic operating and entertainment systems in motor vehicles. Check with the manufacturer or its representative to determine if these systems are adéquately shielded from external RF energy. You should also check with the manufacturer of any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices (such as pacemakers, hearing aids, etc...) to determine if they are adequately shielded from external RF energy

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Turn your phone OFF in health care facilities when any regulations posted in the areas instruct you to do so Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy

Aircraft,

TURN YOUR PHONE OFF BEFORE BOARDING ANY AIRCRAFT

- Use it on the ground only with crew permission
- Do not use it in the air

To prevent possible interference with aircraft systems, U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent interference with cellular systems, FCC regulations prohibit using your phone while the plane is in the air

Children

Do not allow children to play with your phone it is not a toy Children could hunt themselves or others (by poking themselves in the eye with the antenna, for example) Children also could damage the phone, or make calls that increase your telephone bills

Blasting Areas

To avoid interfering with blasting operations, turn your unit OFF when in a "blasting area" or in areas posted "Turn off two-way radio" Construction crews often use remote control RF devices to set off explosives

Potentially Explosive Atmospheres

Turn your phone OFF when in any area with a potentially explosive atmosphere. It is rare, but your phone or its accessories could generate sparks. Sparks in such area could cause an explosion or fire resulting in bodily injury or even death.

Areas with a potentially explosive almosphere are often, but not always, clearly marked. They include fueling areas such as gas stations, below deck on boals, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust or metal powders, and any other area where you would normally be advised to turn off your vehicle

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Do not transport or store flammable gas, liquid, or explosives in the compartment of your vehicle which contains your phone or accessories.

Vehicles using liquefied petroleum gas (such as propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protection Association, One Batterymarch Park, Quincy, MA 02269, Attn.: Publication Sales Division.

Battery:

- · Use only Panasonic charging accessories.
- · Fully recharge the battery at least once a month.
- Do not charge the battery for more than 24 hours at a time. Overcharging may shorten the life expectancy of the battery.
- Do not dispose of the battery in fire.
- · Do not drop the battery.
- Do not short the battery contacts together.
- Do not store or carry the battery together with any metallic items.
- This product may use a battery that can be recycled. Under some state and local laws, it is illegal to discard the battery into the municipal waste stream. Check with your local solid waste officials for recycling or disposal information.



General:

- Do not use the phone in extreme temperature or humidity. The specified operating temperature range is -22°F (-30°C) to 140°F (60°C).
- Do not attempt to disassemble the phone. There are no user-serviceable parts inside.
- Do not expose the phone to rain or spill liquids on it.
- Do not carry the phone by holding the antenna.
- Do not use any accessories other than those designed for use with your series phone.
- Use of attachments not recommended or sold by Panasonic may result in fire, electrical shock or injury.
- Panasonic cannot be held responsible for damages caused by using non-Panasonic accessories.

[>]Limited Warranty

Cellular Mobile Telephone Products

If the materials or workmanship of this product are defective, Matsushita Consumer Electronics Company or Panasonic Sales Company (Panasonic) will replace or repair this product with new or refurbished products or parts, at Panasonic's option, free of charge, in the USA or Puerto Rico for the following period

Personal Cellular Telephone

Except as listed below, for one (1) year from the date of original purchase

Accessories

Accessones, except battenes, whether or not purchased separately, for one (1) year from the date of onginal purchase unless otherwise specified within this warranty

Batteries

Delective rechargeable battenes will be replaced with new rechargeable batteries for ninety (90) days from the date of original purchase. Non-rechargeable battenes are not warranted

Carry-In Or Mail-In Service

In the USA, service can be obtained during the warranty period from a carry-in or mail-in service Matsushita Services Company (MSC) Factory Servicenter listed in the Servicenter Directory Or call 1-800-545-2672, toll free, to locate an authorized MSC Servicenter

Warranty Extended Only To Original Purchaser

This warranty extends only to the original purchaser A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered

This warranty only covers failures due to material or workmanship defects that occur during normal use THIS WARRANTY DOES NOT COVER damage that occurs in shipment, failures caused by products not supplied by Panasonic, damage attributable to acts of God, or failures resulting from accident, misuse, abuse, neglect, mishandling, misapplication (aulty installation, set-up adjustments, improper maintenance, alteration, improper

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antenna, inadequate signal pick-up, maladjustment of consumer controls, line power surge, lightning damage, modification or service by anyone other than an MSC Factory Servicenter or authonzed MSC Servicenter

This Warranty does not cover removal and reinstallation costs, nor does it cover products with a missing, altered, or illegible senal number

This Warranty is voided in full if the phone's electronic senal number (ESN) is modified/altered/tampered with in any way, including, but not limited to, modification of the ESN to add an additional phone number or number(s) to the phone

Limits And Exclusions

There are no express warranties except as listed above

PANASONIC SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts Therefore, the above exclusions or limitations may not apply to you

This warranty gives you specific legal rights You may also have other rights, which vary from state to state

If a problem with this product develops during or after the warranty period, you may contact your dealer or Servicenter If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the company address indicated below:

MATSUSHITA CONSUMER ELECTRONICS COMPANY, Division of Matsushita Electric Corporation of America One Panasonic Way, Secaucus, New Jersey 07094 Tel. (201) 348-7000

PANASONIC SALES COMPANY,

Division of Matsushita Electric of Puerto Rico Inc. (PSC) Ave 65 de Infantería, Km. 9.5 San Gabriel Industrial Park Carolina, Puerto Rico 00985 Tel. (809) 750-4300 Fax. (809) 768-2910

30/

Reference Information	R E
For future reference, please complete the information on this page Also, you may want to tape or staple your purchase receipt here	FEREN
Model Number	C E
ESN No (under battery on back of phone)	I N F
Purchase Dale	0 R M A T
Dealer Name	I D N
Emergency Number	
Lock Code	
Own Phone Number	31
	'_

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CALLS Make Calls Enter digits, press (SND)	Keytone Press 💬 🖾 when phone is not in use
Receive Calls Press any key except we END	FUNCTIONS
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(or toscroll)	B System Carrier FCN 9 mm
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	Home System Carrier	FCN	037	MEM

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EB-H63/EB-H64 Series Quick Reference

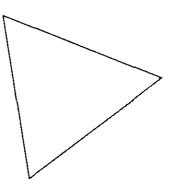
POWER PWR

CALLS

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Make Calls Enter digits press SND Receive Calls
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STORING
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Press FCN MEM
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2 Press enter s1 or s2 (for one-louch dial storage)
REVIEWING
Memory (MEM), enterlocation
(🖂 or 🦳 to scroll)
Long Numbers (FCN) Ihen press and



hold (FCN)



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